

- 1. Information on how to participate in the Arundel Plaza Scratch and Win promotion forms part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
- 2. The "Promoter" is Chin Hong Investments Corporation Pty Ltd As Trustee, trading as Arundel Plaza, ABN 59 734 586 305, Corner Napper Road and Daintree Drive, Arundel, Qld., 4214
- **3.** This promotion is only open to Australian residents aged 18 years and over.
- 4. The promotion period runs from 19 August 2025 7am (AEST) until 5:00pm (AEST) on 31 October 2025, or until all Scratch and Win cards have been redeemed, whichever occurs first.
- 5. To participate, customers must spend \$20 or more in a single transaction at a participating retailer to receive one Scratch and Win card.
- **6.** Scratch and Win cards are valid for single use only, non-transferable, and not redeemable for cash. Once redeemed retailer will dispose of card.
- **7.** The following individuals are ineligible to participate:
 - (i) Employees of the Promoter, LJ Hooker Commercial Surfers Paradise, or any tenants/retailers of Arundel Plaza, and agencies associated with the promotion.
 - (ii) The spouse, de facto partner, parent, child, or sibling of an excluded employee.
 - (iii) Any person who has previously been notified by the Promoter as not permitted to enter its promotions.
- **8.** Purchases of the following do not qualify for a Scratch and Win card: medical receipts, pharmacy prescriptions, rent, alcohol, tobacco, and gambling products.
- **9.** The total value of prizes in this promotion is **\$5,560**. Prizes include:
 - \$5 vouchers redeemable at participating retailers and service providers.
 - \$10 vouchers redeemable at participating retailers and service providers.
 - \$20 vouchers redeemable at participating retailers and service providers.
 - Selected service offers including, but not limited to: Audika Free \$70 Hearing Screening.

Prizes are not transferable, exchangeable, or redeemable for cash.

- **10.** Scratch and Win cards must be redeemed by **28 November 2025**.
- 11. This promotion excludes Coles, Be Dental, Arundel Pizza, KFC Arundel, SPK Arundel, Liquor Legends, Even Eyebrows & Beauty Bar, Arundel Plaza Vet Services, Arundel Smart Clinic, QML Pathology, Specsavers, Ozzy Fitness, Harcourts Arundel, The Laundromat Arundel.
- **12.** The Promoter reserves the right, at any time, to verify the validity of any Scratch and Win card. Invalid cards will not be honoured and will be destroyed.
- **13.** The Promoter's decision is final, and no correspondence will be entered into.
- 14. If for any reason the promotion is not capable of running as planned, including (but not limited to) tampering, unauthorised intervention, fraud, technical failures, or causes beyond the control of the Promoter that affect the administration, security, fairness, integrity, or proper conduct of the promotion, the Promoter reserves the right, in its sole discretion, to cancel, terminate, modify, or suspend the promotion.

ARUNDEL PLAZA

- **15.** All Scratch and Win cards remain the property of Arundel Plaza.
- **16.** This promotion is in no way sponsored, endorsed, administered by, or associated with any third party, including Meta Platforms, Inc. (Facebook and Instagram).